



Tel: 0117 955 3399

Fax: 0117 955 3225

Email: info@graydonmotors.co.uk

www.graydonmotors.co.uk



Dear Customer.

Job Number 25113

We wish to thank you for the opportunity of carrying out repairs to your motor vehicle, and we hope that everything is to your satisfaction.

We would be very grateful if you could spare a few moments of your time and complete the enclosed questionnaire regarding our service to you and would welcome any further comments on how you have found our service to yourself.

Thank you very much...

(please circle)

Did you find our staff helpful and polite

Yes / No

Were you kept updated on repair progress

Yes / No

Was your vehicle returned within a reasonable time

Yes / No

Was your vehicle repaired to your satisfaction

Yes / No

Was your vehicle presented back to you in a clean  
And tidy condition

Yes / No

How would you rate our overall service to you

On a scale of 1 to 10 ..... 10 .....

Comments.....

*Excellent service all round, would deparately recommend*

*Thanks.*